Meeting the Challenges
Re-entry Programs and Transitional Managers
Adult prison population is 4560
WA has 13 prison facilities
40.2% of the prison population is Indigenous
“all Aboriginal males born in 1977 in Western Australia have had contact with the justice system by age 29”
8% of the prison population is female

Return to prison rate is 38.3%

Population projections indicate by June 10 there will be 5300 prisoners and June 2020 7700 prisoners.
Purpose

- Providing opportunities to people in custody and the community
- To address social exclusion factors
- To maximise successful re-integration by contracting, relationship building and facilitating services
- Working with government and non-government agencies
Non Government Agreements

➢ Has been in operation since 2003 with 24 Staff members

➢ Rapid expansion due to the Reducing Offending Strategy funding

➢ Introduction of 12 Transitional Managers in every prison

➢ Sixty Service Agreements currently in place across the state of WA

Reintegration Puzzle Conference 2009
Dept Corrective Services Western Australia
Transitional Managers

- Change management
- Coordinator of services
- Identifying new services
- Per qtr averaging 4500 referrals to non-contracted services
- A multidisciplinary approach

Reintegration Puzzle Conference 2009
Dept Corrective Services Western Australia
Transitional Managers

- Prisoner Resettlement Clerks
- Innovation - filling service gaps - contributing to the big picture
- Women's Needs Assessment Pilot
“Between January 2009 and the inspection in April 2009, the Transitional Manager had processed formal requests for assistance from 161 prisoners, equating to almost 65 per cent of the prisoner population.”

“While the Transitional Manager position is still developing, there is already ample evidence to suggest that it will be an extremely valuable resource for Wooroloo Prison Farm.”

Reintegration Puzzle Conference 2009
Dept Corrective Services Western Australia
Re-entry Link Program

➢ Assisting offenders with improved re-entry/transition services

➢ Operates in every prison in WA by nine Service Providers

➢ 3 mths pre-release & 6 mth post release support
Re-entry Link Program

- Through-care support
- Case management service specific to offender needs
- Culturally appropriate services
- Finding accommodation and linking with accommodation related services
- Forming partnerships with services in the community to support prisoners post-release
Re-entry Link Program

Life-skills information sessions

Reintegration Puzzle Conference 2009
Dept Corrective Services Western Australia
Re-entry Key Achievements

- Men's Outreach Service- Balgo
- Outcare
- Outreach Services
Formal Re-entry Program
Contacts by Aboriginality and Gender

2007-2008
2008-2009
Re-entry Program
Client Contacts and Persons

Formal contacts
Casual contacts
Persons

2007/08
2008/09
Re-entry Program
Reasons for Exit

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Client disengaged post-release</td>
<td>120</td>
<td>150</td>
</tr>
<tr>
<td>Client moved</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Support period finished</td>
<td>90</td>
<td>120</td>
</tr>
<tr>
<td>Client completed support period</td>
<td>120</td>
<td>150</td>
</tr>
<tr>
<td>Unable to contact client</td>
<td>60</td>
<td>90</td>
</tr>
<tr>
<td>Transferred to other program</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Program no longer suitable</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Change in estimated release date</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Client imprisoned</td>
<td>120</td>
<td>150</td>
</tr>
<tr>
<td>Service provider disengaged</td>
<td>60</td>
<td>90</td>
</tr>
<tr>
<td>Parole Board issues</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Withdrew prior to release</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>Client unsuitable for program</td>
<td>120</td>
<td>150</td>
</tr>
<tr>
<td>Referred to other provider</td>
<td>30</td>
<td>40</td>
</tr>
</tbody>
</table>
Transport Options Program

- To transport newly released prisoners back to their communities
- Hybrid of options - public transport, air/mail airplane, motor vehicle
- Displaced Indigenous prisoners
Transport Options Program

- TOP Policy - Addressing Risk
- Fit for Travel
- Training
- Vehicle Requirements
- Emergency Management
Intergenerational Change

- Parenting Assistance Support Service - Ngala
- Support, education and advice to parents and potential parents
- Positive parenting role contributing to a better future for the mother, their children and the family
- Introduction of Accommodation Re-integration service for mothers exiting custody with residential children
Supported Accommodation

- Transitional Accommodation & Support Service (TASS)- 6mth tenancy- 36 houses
- Short Term & Emergency Accommodation (STEA)
- 3 new supported accommodation agreements as a result of Reducing Offending Strategy

Reintegration Puzzle Conference 2009
Dept Corrective Services Western Australia
Supported Accommodation

- Filter methodology
- COAG White Paper-National Partnership Agreement- 5 new supported accommodation services
- 260+ accommodation placements per annum
Evaluation Findings

- Independent evaluation by Shelby Consulting - complete Jan 2008

- The Re-entry Programs are well designed and based on “extensive research and robust design principles”
Future Direction

- Master Agreements
- Throughcare - a departmental common understanding
- Needs Assessment focused on social exclusion factors
- Re-entry Client Group - Governance Board
Achieving social inclusion and limiting contact with the justice system by:

- being an industry leader in non-government contracting;
- facilitating sustainable, holistic pre and post release services for people that benefit the individual and the community.