Social inclusion through education and employment

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Department of Education
Employment and Workplace Relations
Social inclusion

Being socially included means that people have the resources, opportunities and capabilities they need to:

- learn
- work
- engage
- participate
- have a voice
INTEGRATION and ‘JOINED UP’ SERVICES

Job Services Australia providers are a one-stop shop for help to find employment:

- no waiting for services – demand driven
- flexible
- former stand-alone programs and activities are now wrapped into Job Services Australia
- job seeker choice.
Job Services Australia

LOCAL SOLUTIONS and PARTNERSHIPS

Job Services Australia providers will build linkages with:

- local and community health services (including mental health services)
- Registered Training Organisations
- state, territory and local governments
- other providers
- local employers including through Employer Brokers.
Overview of the model

Disability Employment Services

Job seeker

Centrelink

JSCI/JCA

JOB SERVICES AUSTRALIA

<table>
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<tr>
<th>Work Ready</th>
<th>Disadvantaged Job Seekers</th>
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<tr>
<td>STREAM 1 JSCI Score: 0-19</td>
<td>STREAM 2 JSCI Score: 20-28</td>
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<tr>
<td>STREAM 3 JSCI Score: 29 +</td>
<td>STREAM 4 Referral from JCA</td>
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WORK EXPERIENCE
Job Seeker Classification Instrument (JSCI):

- determines referral to Streams 1 to 3 OR referral to a more comprehensive assessment through a Job Capacity Assessment (JCA)
- new or refined questions and/or improved response categories for ex-offender status
- changes to the ‘triggers’ (the questions that automatically indicate that a JCA is needed).
Triggers for ex-offenders

- ex-offenders with serious non-vocational barriers for potential referral to Stream 4 or specialist disability employment service
- any job seeker who has recently received a Prison Release Crisis Payment
- all teenage job seekers who have disclosed a criminal conviction.
Job Capacity Assessment

- comprehensive assessment of vocational and non-vocational barriers to employment and the impact on capacity to work
- determines eligibility for Stream 4 or disability employment services
- **Vocational Rehabilitation Services** and the **Disability Employment Network** – specialised assistance for people with disability, injury or health/mental health condition (also provide **Job in Jeopardy** support for workers at risk)
Employment Pathway Plan

The Employment Pathway Plan contains details of activities the provider and customer have agreed will enhance their employment prospects, such as:

- vocational and non-vocational activities
  - education, training, job search, Compliance Activity, counselling and work experience
- mandatory requirements
  - frequency of contact.
Stream Services and work experience

- service stream reviewed after 12 months (or after a significant change in circumstances)
- Work Experience Phase:
  - annual participation in a Work Experience activity
  - job search
  - bi-monthly contact with provider.
Work experience

- Work for the Dole and Green Corps activities
- part-time study
- part-time or casual paid employment
- brokered unpaid work experience placements
- voluntary work in the community and not-for-profit sector
- drought Force farm-based activities
- defence Force Reserves
- placement in other Australian Government or state government labour market programs
Ex-offender specialists

Auswide Projects
ACT/Queanbeyan, NSW

Break Thru Employment Solutions
Maitland, NSW

WISE Employment Ltd
Katoomba, Penrith, Springwood and Windsor, NSW; and Richmond, West Melbourne, VIC

One Stop Employment
Beenleigh, Coorparoo, QLD
Pre-release prisoners

- Access to employment assistance for pre-release prisoners is available in states and territories where legislation and arrangements allow prisoners to be released on licence to engage in paid work.

- State and territory corrective services case managers refer prisoners with less than 12 months to serve and with potential to be released on license for paid work to JSA for Direct Registration.

- The level of Stream Services for prisoners referred to JSA providers will depend upon their JSCI scores and JCA.
Innovation Fund

- $41 million over three years to fund Innovation Fund projects
- **Adult Voluntary Post Release Support Service (AVPRSS)** for adult ex-prisoners returning to the Wollongong community, particularly from Silverwater and Parklea prisons
- **Kitchen Social Enterprise** in Abbotsford Victoria (in Melbourne) to provide accredited training and work readiness opportunities targeting ex-offender job seekers and those with complex needs.
Emphasis on training

- **Productivity Places Program:** Skilling Australia for the Future initiative to deliver 711,000 training places over five years in areas of skills shortage.

- **Apprenticeships – 2009-10 Budget measure:** Custodial Australian Apprentices will become eligible for Australian Apprenticeship incentives upon release. Employers attract incentives provided they continue to employ Apprentice post-release.
More information

Please leave your name and details to express your interest in participating in ‘virtual consultation’ and / or to receive a copy of our ‘best practice’ guides

Contact information:

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